Frank Delle 690 Spruce Street San Francisco CA 94118

Aug 28th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I have been a customer of AT&T for many years. Pricing, service levels and overall quality of service have been dismal. I am in favor of fair competition, which is in the spirit of America and should be a guiding principle for every consumer business.

I like to have different choices for Internet access. SONIC is one of those providers. Our building operates 4 important life safety telephone lines. With AT&T, services suddenly stopped without explanation due to some unexplained changes at the back office. When I switched to SONIC I received better and more responsive service at 50% of the cost AT&T charged us.

I like to see the same for broadband and fiber access and all other telecom services provided to our business. All the tenants in our building have voiced a strong preference for SONIC over AT&T.

We deserve a choice and not being help hostage by the AT&T monopoly.

Respectfully, -Frank Delle

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